

Understanding Your Obligations Regarding Funded Clients



Open Communication



Monthly Reports



Control of Proceeds



Distribution of Settlement Funds



Budget Variations

It is critical that all members of your team are familiar with the obligations inherent on client matters that are funded by JustFund.

A productive, mutually-beneficial relationship is depended upon:

Open Communication: Promptly inform JustFund of:

- any settlement agreements reached by/for your clients;
- any orders/agreements reached for interim or partial distribution of property;
- indications of termination of your firm's retainer by clients or your firm;
- any concerns that develop in being able to continue acting for a client; and
- any developments during a case which significantly change your assessment of a client's prospects of success in their matter (such as large undisclosed liabilities).

Monthly Reports:

A short 5-minute monthly update is required to be completed each 30-day period on each funded matter. Each month the relevant lawyer will receive an email containing a link to submit the update form. A failure to respect this process may result in funding being paused.

Distribution of Settlement Funds:

Repayment to JustFund should be prioritised as per the funding agreement. While JustFund is entitled to interim distributions, we remain open to discussing the distribution of such funds.

Control of Proceeds:

Ensure that proceeds received by your client (including interim property settlements or partial distributions), are deposited directly into your law firm's trust account. Funds should not be disbursed to clients until JustFund has been repaid.

Budget Variations:

Kindly notify us as soon as possible if you anticipate a need for budget adjustments.



All questions related to client matters should be directed to clients@justfund.com.au or call 1300 644 980 and one of our client service team members will assist you.